

O'BRIEN BOILER SERVICES PTY LTD

COMPANY PROFILE

2020



ABOUT

O'BRIEN BOILER SERVICES PTY LTD IS A PRIVATELY OWNED COMPANY WHICH OPERATES AS AUSTRALIA'S LARGEST BOILER COMPANY. WE PROVIDE A WIDE RANGE OF BOILERS AND PROVIDE SERVICE AND MAINTENANCE TO THE INDUSTRIAL AND COMMERCIAL INDUSTRY THROUGHOUT AUSTRALIA.

O'Brien Boiler Services has been in operation for over 15 years and is owned and managed by two brothers, Shane and Brendan O'Brien.

O'Brien Boiler Services has approximately 60 staff across Australia, and has offices in Victoria, New South Wales, Queensland and Western Australia.



OUR VALUES

Quality: We value the needs of our customers. Our high standard requires us to work safely, to make and provide the highest quality mechanical and electrical systems.

Integrity: We do the right thing and live up to our commitments. We do not cut corners or make false promises. Honesty at all times.

Trust: We trust each other and treat each other with mutual respect. Every individuals' skill and talent are appreciated.

Teamwork: We value a strong work ethic and the ability to make each other successful. We care what others think and create a sense of trust, pride, loyalty, ownership and family.

Entrepreneurial Spirit: We believe in developing a sense of entrepreneurship in each and every employee with regard to their work, projects and roles. We all strive to be proactive and take an active interest in the O'Brien Boiler Service business. We continuously strive to improve efficiency, quality and cost control. We encourage innovation, creative new ideas and opportunities for improvement.



OUR MISSION

To be the number one boiler products and service company within Australia; we will achieve this by being the continued market leader in technological innovation, service delivery, sales volumes for the mutual benefit of shareholders, employees, customers and suppliers.

While striving to fulfill our mission we will be uncompromising in our pursuit of this mission we will use our values to guide our decisions

MEET THE TEAM



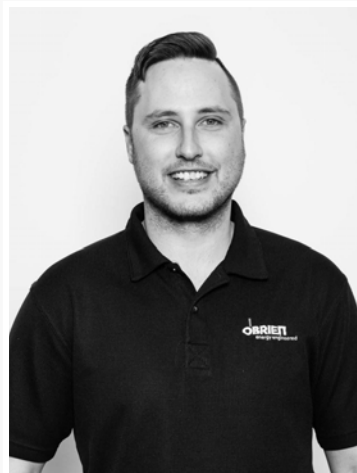
Kim Wallasvaara
Project Manager



Mojca Kresic
Business Solutions Manager



Benjamin Shamuel
Southern States
Service Manager



Ryan Crook
New South Wales
State Manager



Phil Giles
Queensland
State Manager



Elyce Wills
Western Australia
State Manager



Ravjot Singh
General Manager
Finance and Administration

Kym Clayton
Sales Manager
National Contracts

PROJECT MANAGEMENT OFFICE

At O'Brien Boiler Services the Project Management Office (PMO) aims to standardise and introduce economies of repetition in the execution of projects. The PMO is the source of documentation, guidance and metrics in the practice of project management.

The PMO takes other functions beyond standards and methodology and participates in strategic project management either as the facilitator or the owner of the process. The interface between operations and service is critical and calls on the sharing of resources across O'Brien's. Tasks will include monitoring and reporting on active projects and portfolios (following up projects until completion), and reporting progress to key stake holders for strategic decisions.

The specific form, function, and structure of our PMO is dependent upon the needs of our business in that it wholly supports our customers and staff. Our PMO will have the authority to act as an integral stakeholder and a key decision maker throughout the life of each project.



SERVICE & MAINTENANCE

We have a dedicated planning services team with 21 Service Engineers nationally providing 24 hour support, focusing on the following:

- Asset Management
- Continuous Improvement
- Capital Works Planning
- Technical Support
- Resource Scheduling
- Maintenance Planning
- Condition Monitoring
- Plant Outages
- Plant Improvement
- Critical Spares Requirements

Our Service & Maintenance team can assist with:

- Periodic Boiler Maintenance
- Annual Boiler Shutdown/Maintenance
- Breakdowns
- Panel/PLC Upgrades
- Fuel Conversions
- Pressure Vessel Registration
- Design Verification
- Appliance & Gas Submissions
- Piping Upgrades
- Industrial Plant Automation & Control
- Steam Trap Audits
- Valve Overhaul Service



COMBUSTION SERVICE DEPARTMENT

O'Brien Boiler Services provides heat processing equipment and combustion solutions across several industrial sectors. Our team has developed customer burner solutions for bakery oven appliances and industrial heating for the food industry. Our licensed service technicians are on call to maintain combustion equipment, and ensure a superior end-to-end service following installation which is designed to meet regulatory standards and reduce operating costs.

O'Brien Boiler Services employs craftsmen who specialise in refractory services and can assist with:

- Industrial ovens
- Kilns
- Alternative fuels
- Thermal oxidisers
- Burners - gas and oil
- PLC programming and diagnostic
- Calibration services
- Crematoriums
- High temperature furnaces
- Incinerators
- Instrument and flow recording equipment
- Rotary dryers
- Flare systems
- Refractory installations and repair



OUR PRODUCTS

O'Brien Boiler Services offer the following quality products:

- Commercial and condensing boilers
- Electric boilers
- Fire tube boilers
- Flexible water tube boilers
- Heat recovery steam generators
- Waste heat boilers
- Biomass boilers
- Containerised boilers
- Burners
- Water treatment systems
- Feedwater systems
- Blowdown heat recovery systems
- Economisers
- Boiler control systems
- Spare parts, including:
 - forced draft burner parts
 - refractories and installation
 - instruments
 - gaskets
 - pumps
 - softeners
 - valves
 - piping and fittings

ACCREDITED BOILER TRAINING

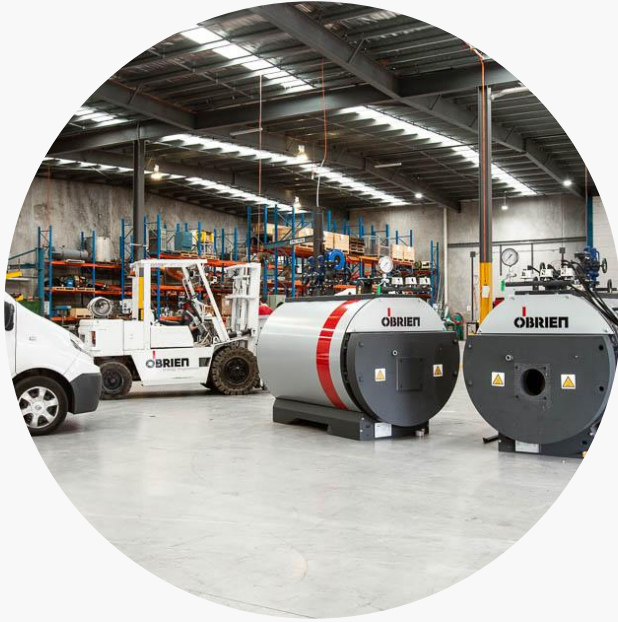
On February 6 2019, O'Brien was granted Registered Training Organisation (RTO) status (RTO Registration 45484) by the governing body, the Australian Skills Quality Authority (ASQA).

This was a huge company achievement. The policies, procedures and responsibilities of an RTO are strictly governed and regulated. O'Brien will be required to uphold these standards to continue to operate in the training field moving forward.

O'Brien delivers a number of High Risk Work Licence training courses. We pride ourselves on the calibre of our trainers and assessors and their ability to engage with students enabling them to effectively deliver the outcomes of the training.

With various locations around Australia, we have a solution for you and your training needs, whether it be an individual on a public course or a company that requires site training, we have an option for you.





Our commitment to HEALTH SAFETY, ENVIRONMENT and QUALITY

O'Brien Boiler Services is committed to ensure our business practices are consistent and compliant to AS/NZS 4801, ISO14001 and ISO9001. Our purpose is to ensure the potential and actual workplace safety risks or environmental aspects and impacts of each worksite are identified.

We intend to continually improve and demonstrate sound workplace safety, environmental and quality performance required by the relevant state legislation and standard requirements.

The company's HSEQ Management System Manual is designed to:

- Eliminate workplace safety incidents across our operations
- Investigate and prevent recurrence of HSEQ related non-conformances
- Set tough but achievable HSEQ objectives, monitor progress and ensure continuous improvement
- Minimise the impact on the environment
- Train and develop all our employees

Our goal by 2028 is known as the O'Brien Rule of 25. We endeavour to improve performances for all thermal producing systems in Australia by a factor of 25%. Reduction of 25% for CO₂ emissions. Reduction of 25% dependence from non-renewable fuel (oil, and natural gas). Increase efficiency in all equipment we use, maintain and sell by 25%.



WHY CHOOSE O'BRIEN?

O'Brien Boiler Services has a 24 hour, 7 day a week call out facility with instant phone support. Our technicians are on call to attend to any afterhours emergencies a site may encounter. Our wide range of accessible equipment ensures that we are able to get you up and running with minimal disruption.

We provide systematic, tailor made reporting to ensure your plant is maintained to the specifications required and retain detailed records of all maintenance and servicing of your plant as well as the ability to track the annual spend on your assets.

We are forward-thinking and innovative and continue to be the best in the business by implementing state of the art technology to ensure our field technicians and service engineers have instant access to the information required to seamlessly execute a service request or specification to your satisfaction.

OUR CLIENTS

We are proud to have supplied and continue to provide boilers and boiler maintenance to the commercial, industrial and health sectors over the years, and look forward to continued and ongoing partnerships into the future.



AJ Bush & Sons



Orora



Mount Isa Mines



Gold Coast University
Hospital



Little Creatures Brewing



Akubra Hats



Newcrest Mining



Freedom Foods Group



IXOM Australia



OUR LOCATIONS



Head Office: 36 Technology Drive,
Sunshine West VIC 3020



1/99 Wolston Road, Sumner QLD 4074



10A Pavers Circle, MALAGA WA 6090



6 Nuwi Place, Prestons NSW 2170

COMPANY INFORMATION

Name of Legal Entity: O'Brien Boiler Service Pty Ltd

ACN: 091 120 375

ABN: 24 091 120 375

Registered Address: 36 Technology Drive, Sunshine West VIC 3020

Contact Information: Shane O'Brien (Director)

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